

GEOFREY O. ONG'ETA

Software Engineer

geofreyongeta501@gmail.com | +254708412753 | Kenya

[LinkedIn](#) | [Portfolio](#)

PROFESSIONAL SUMMARY

Ambitious Software Engineering graduate with a solid foundation in software development and a keen interest in leveraging emerging technologies to create innovative solutions. Proficient in JavaScript, PHP, Laravel, and SQL, with a strong grasp of object-oriented programming principles. A collaborative team player with a track record of effective problem-solving, highlighted by the development of a responsive web application that reduced user bounce rate by 20%. Seeking a Software Developer role to contribute technical expertise, embrace new challenges, and further develop skills under the mentorship of experienced professionals.

EXPERIENCE

Kenya Ports Authority

Mombasa, Kenya | Feb 2021-Apr 2021 & Oct 2022 - Dec 2022

ICT Support Specialist Attaché

- Configured and installed SAP client software on user computers assigned.
- Developed and implemented an effective maintenance routine enabling a 90% job completion rate.
- Assisted over 500+ port users with in-person and help desk technical support.
- Provided training and guidance to KPA staff on IT systems and applications.
- Troubleshooted and resolved printer-related issues, including paper jams, connectivity problems, and print quality concerns.
- Configured and troubleshooted network components, promptly detected and resolved network failures resulting in a 20% reduction in downtime.

EDUCATION

Multimedia University of Kenya

Nairobi, Kenya

Bachelors of Software Engineering

Sept 2018 - Expected graduation: Oct, 2023

Technical University of Mombasa

Mombasa, Kenya

Certificate of Bridging Mathematics

Sep 2017 - March 2018

Kenyatta High School, Taita

Taita, Kenya

Kenya Certificate of Secondary Education

March 2013 - Dec 2016

SKILLS

Programming Languages: Java, Python, HTML 5, PHP, CSS 3, SQL, JavaScript, C and C++

Libraries/Frameworks: Laravel, React, Express, Node.js, Bootstrap, and Postman API

Tools /Platforms: Microsoft Office, Linux based servers, Azure AD, Apache, Docker, GitHub, and Asana

Databases: MongoDB, MySQL and PostgreSQL

Soft Skills: Project Management, Communication, Team Work, Problem Solving, Empathy, Adaptability

CERTIFICATIONS

Google IT Support Specialization - [Coursera](#)

Issued in Aug 2022

Google Project Management - [Coursera](#)

Issued in May 2023